# **Private Health Services Regulatory Council – 2015**

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The audit of financial statements of the Private Health Services Regulatory Council for the year ended 31 December 2015, comprising the statement of financial position as at 31 December 2015 and the statement of financial performance, and the cash flow statement was carried out under my direction in pursuance of provisions in Article 154(1) of the Constitution of the Democratic Socialist Republic of Sri Lanka read in conjunction with Section No.13(1) of the Finance Act, No.38 of 1971 and the section No.7(1) of the Private Medical Institutions (Registration) Act, No. 21 of 2006. My comments and observations which I consider should be published with the Annual Report of the Council in terms of Section 14(2)(c) of the Finance Act appear in this report.

### 1.2 Management's Responsibility for the Financial Statements

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Management is responsible for the preparation and fair presentation of these financial statements in accordance with Sri Lanka Public Sector Accounting Standards and for such internal control as the management determines is necessary to enable the preparation of financial statements that are free from material misstatements whether due to fraud or error.

# 1.3 Auditor's Responsibility

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My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with Sri Lanka Auditing Standards consistent with International Auditing Standards of Supreme Audit Institutions (ISSAI 1000-1810).

# 1.4 Basis for Disclaimer Opinion

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As a result of the matters describe in paragraph 2.2 of this report, I am unable to determine whether any adjustments might have been found necessary in respect of recorded or unrecorded items, and the elements making up the statement of financial position, statement of financial performance and cash flow statement.

## 2. Financial Statements

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#### 2.1 Disclaimer of Opinion

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Because of the significance of the matters described in paragraph 2.2 of this report, I have not been able to obtain sufficient appropriate audit evidence to provide a basis for audit opinion. Accordingly, I do not express an opinion on these financial statements.

### 2.2 Comments on Financial Statements

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# 2.2.1 Sri Lanka Public Sector Accounting Standards

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The following observations are made.

#### (a) Sri Lanka Public Sector Accounting Standard .01

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- (i) In terms of paragraph 38 of the Standard, an assessment of the entitys' ability to continue as a going concern had not been estimated in the preparation of the financial statements and in terms of paragraph 132 (c) of the Standard, the accounting policies used that are relevant to an understanding of the financial statements had not been disclosed.
- (ii) In terms of paragraph 108 of the Standard, eventhough the entity should present either on the face of the statement of financial performance or in the notes, a sub classification of total revenue classified in a manner appropriate to the entity's operations, but such a classification had not been forwarded for the income of Rs.17,982,852 received as registration fees in the year under review.

#### (b) Sri Lanka Public Sector Accounting Standard .07

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Eventhough useful life time of an assets should be determined considering the factors mentioned in the paragraph 70 of the standard, all non-current assets including furniture and fixtures, office equipments and computers had been depreciated at 5 per cent without considering the said factors.

### 2.2.2 Accounting Deficiencies

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The following observations are made.

- (a) A methodology had not been implemented for accounting of direct deposits of registration fees income receiving to the bank. As such, as per the bank reconciliation statement prepared as at 31 December 2015 direct deposits of Rs.46,322,746 received to the bank during year 2008 to 31 December 2015 had not been identified and accounted in each year as income. Further, based on the receipts forwarded by the customers, as a proof of direct deposits money in the bank, a sum of Rs.37,689,195 had been identified as income but as per the bank reconciliation statement as on 31 December 2015 that money had not been received to the bank. As such, relevancy, accuracy, completeness, and reliability of Rs.17,982,852 identified as registration income in the year under review could not be ascertained.
- (b) As per the Bank Reconciliation statement prepared for the year under review and for the preceding year, a sum of Rs.42,736,234 directly received to the bank as Treasury Bills value and interest for matured Treasury bills in the year under review had not been accounted.

- (c) A sum of Rs.18,985,200 in five instances in the preceding year and the year under review had been transferred from the current account of the Regulatory Council to the saving account of the Regulatory Council and a sum of Rs.7,405,000 in three preceding years had been transferred from that saving account to the current account. But the debit and credit entries of those transactions had not been posted in to the cash book in the relevant years and out of Rs.18,985,200 transferred to the saving account only a sum of Rs.4,500,000 had been credited to the cash book in the year under review. Further, a sum of Rs.1,000,000 transferred from the saving account to the current account on 09 November in the year under review had been credited to the cash book instead of debiting the cash book. For the purpose of balancing the accounts, an account called "Fund Transfer" had been used but instead of correct balance of that account amounting to Rs.7,080,200, the Fund Transfer account had been credited by sum of Rs.4,910,800.
- (d) As per the Bank Reconciliation statement prepared and presented for the year under review, direct payments made by the in 03 instances to purchase Treasury Bills amounted to Rs.41,200,969 had not been accounted.
- (e) Bank charges of Rs.7,800 charged by the bank for the period starting year 2007 to 31 December 2015 had not been taken in to the accounts.

# 2.2.3 Unexplained Differences

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Detail for Rs.615,000 adjusted to the bank reconciliation statement prepared for the year ended 31 December 2015, which shown less in the bank than the cash book, had not been furnished to the audit. Further, a difference of Rs.1,907,517 had in between the cash book balance and the cash book balance shown in the bank reconciliation statement. A pencil was used to write the balance of the cash book at the end of the year under review.

### 2.2.4 Lack of Evidence for Audit

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The evidence indicated against each item of accounts shown below had not been made available for audit, hence those could not be satisfactorily verified.

Subject	Value	Evidence not made
(a) Treasury Bills	<b>Rs.</b> 10,000,000	A register including Treasury Bill numbers, date of deposit, date of mature and value.
(b) Receivable Treasury Bills Interest	1,881,539	Ledger Account including all transactions.
(c) Accumulated Fund	22,522,872	Ledger Account
(d) Unidentified Provincial Income	2,645,852	Ledger Account

#### 2.3 Accounts Receivables

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Action had not been taken to recover the value of unrealized 06 cheques valued for Rs.322,546 deposited in the bank in the year 2008, 2013 and 2014 from the relevant parties.

# 2.4 Non-compliance with Laws, Rules Regulations and Management Decisions

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The following Non-compliances with Laws, Rules Regulations and Management Decisions were observed.

Reference to Laws, Rules and Regulations and Management Decisions etc.	Non-compliance
(a) Section 11 of the Financial Act, No.38 of 1971	A sum of Rs.24,085,716 had been invested in fixed deposits by the Regulatory Council as on 31 December 2015 without approval of the Appropriate Minister and the Finance Minister.
(b) Financial Regulations 384 (3) Financial Regulation of Democratic Socialist Republic of Sri Lanka.	Details of cheque books received should be recorded in a register, but such a register had not been maintained.
(c) Treasury Circular No. 842 of 19 December 1978	A fixed assets register had not been maintained for non current assets costed for Rs.1,302,689 remained at the end of the year under review.
(d) Treasury Circular No. IAI/2002/02 dated 28 November 2002.	A fixed assets register had not been maintained for computers and softwares costed for Rs.2,321,290 remained at the end of year under review.

### 3. Financial Review

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#### 3.1 Financial Results

According to the financial statements presented, the financial result of the Regulatory Council for the year under review amounted to a deficit of Rs. 1,939,076 as compared with the corresponding surplus of Rs. 1,170,827 for the preceding year, thus indicating a deterioration of Rs.3,109,903 in the financial result of the year under review as compared with the preceding year. The decrease in the Other Income compared to the preceding year by Rs.4,149,527 had been the main reason for this deterioration.

An analysis of the financial results of the year under review and the 04 preceding years revealed that the surplus of the Council in the year 2011 amounted to Rs.1,304,722 had deteriorated to a deficit of Rs.1,939,076 in 2015 with fluctuations. In re- adjusting the employee emoluments and depreciations for non-current assets to the financial result the contribution of the years 2011, 2012, 2013, 2014 and 2015 had a sum of Rs.2,721,073, Rs.1,201,872, Rs.6,171,947, Rs.3,739,840 and Rs.585,852 respectively. The contribution had deteriorated by 56 per cent in 2012 compared to the year 2011 again. The contribution had increased by 413 per cent in 2013 but had again deteriorated by 39 per cent and 84 per cent in 2014 and 2015 respectively.

# 4. Operating Review

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#### 4.1 Performance

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#### 4.1.1 Planning

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Eventhough in terms of section 5 of the Public Enterprises circular No.PED/12 of 02 June 2003 a corporate plan for not less than three years had to be prepared to accomplish the Regulatory Council vision and mission, the council had not prepared a corporate plan.

# 4.1.2 Performance and Review

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The following observations are made.

- (a) In terms of sub section 2 (1) of the Private Medical Institutions (Registration) Act No. 21 of 2006, all Private Medical Institutions should be registered. While 1,747 Private Medical Institutions were registered at the establishment of the Council in 2007 only 800 institutions had registered at the end of the year under review and registration had declined by 54 per cent. An investigation had not been carried out to find out the reasons for decreasing of the registrations, may due to the close up the Medical Institutions or may carrying out the business without being registered. Further, a proper methodology had not been implemented for identification of number of Private Medical Institutions have to be registered, make registrations, and to execute the regulations in the section 04 of the Act, for unregistered institutions.
- (b) The Council had unable to prepare and implement a proper methodology to achieve the following objectives in terms of section 9 of the Private Medical Institution (Registration) Act No.21 of 2006 at the end of the year under review.
  - (i) Development and monitoring of standards to be maintained by the registered Private Medical Institutions.
  - (ii) To ensure that minimum qualifications for recruitment of staff are followed and minimum standards are adopted of training of personnel by all Private Medical Institutions.

- (iii) To ensure the quality of patient care services rendered or provided by such Private Medical Institutions.
- (c) In terms of section 13 (1) of the Act, eventhough the Minister may on the advice of the council by order published in the gazette, formulate and enforce schemes of accreditation for Private Medical Institutions, action had not been taken even at the end of the year under review in this regards.

## 4.2 Staff Administration

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Action had not been taken to get cadre approval and recruit suitable staff by identifying the Councils' functions and the scope since the establishment of the Council to the end of the year under review but two Management Assistants, an Accounts Assistant, an Operation Manager, an Accountant and an peon had been recruited by 31 December 2015 without approval of the Department of Management Services.

# 5. Accountability and Good Governance

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#### 5.1 Presentation of Financial Statements

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In terms of section 7(1) of Private Medical Institutions (Registration) Act, No.21 of 2006, the Private Health Services Regulatory Council should be a corporate body. Accordingly, the Finance Act No.38 of 1971 is applicable for the Council and, eventhough in accordance with the section 13(1) of the Act the annual accounts should be rendered to the Auditor General within 04 months after closure of the financial year, the Regulatory Council had rendered the financial statements for the year under review to the audit with two years delay on 27 August 2018.

#### 5.2 Internal Audit

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An internal Audit had not been carried out on the transactions of the Regulatory Council during the year under review.

#### 5.3 Procurement

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The following observations are made.

- (a) A procurement plan had not prepared for the year under review.
- (b) A new name board had been given for displaying by the Regulatory Council to all Private Medical Institutions who made new registrations and a sum of Rs.505,650 had incurred and procured 174 name boards during the year under review. The following observations are made in this regards.

- (i) In terms of guideline 3.6.1 of the Government Procurement Guidelines, repeat orders for the procurement of goods may be authorised up to a limit of fifty per cent of the original contract value, provided that not more than a six months period had lapsed from the date of award of the original contract. But violating those two limits, after lapsed of six months from the date of award of the original contract in October 2013, without recalling bids two repeat order had been given to the same supplier and procured 85 small name boards at Rs.2,400 each, 22 medium name boards at Rs.2,900 each and 67 large name boards at Rs.3,550 each, by spending Rs.505,650.
- (c) While renewing the annual registration the old name board will be re-filled by inserting the new year and adding a new part. A sum of Rs.546,540 had been incurred in 07 instances to refill 578 name boards during the year under review. The following observations are made in this regards.
  - (i) Bids had been submitted in two instances to refill old name Boards of Private Health Institutions which renewed annual registration by the same supplier who supplied new name boards. Details as follows.

Category of name boards	Bid forwarded on 07 June 2012	Bid forwarded on 28 June 2012
	Rs.	Rs.
Large	1,250	1,050
Medium	990	900
Small	850	820

Any written evidences were not furnished to the audit to verify the bids had been called or bids had been submitted from any other institutions.

- (ii) The name boards had not been refilled at lowest bids furnished on 28 June 2012 but name boards had been refilled at highest bid rates in seven instances. As such, a sum of Rs.40,880 had been over paid to refill 578 name boards such as, a sum of Rs.10,740 for 358 small name boards at Rs.30 each, a sum of Rs.11,340 for 126 medium name boards at Rs.90 each, and a sum of Rs.18,800 for 94 large name boards at Rs.200 each.
- (iii) In terms of guideline 3.6.1 of the Government Procurement Guidelines, repeat orders for the procurement of goods may be authorised up to a limit of fifty per cent of the original contract value, provided that more than six months period has lapsed from the date of award of the original contract. But violating above two limits, after lapsed of six months from June 2013, without recalling bids a sum of Rs.546,540 had been incurred in 07 instances to refill name boards from the same supplier such as 358 small name boards at Rs.850 each, 126, medium name boards at Rs.990 each, and 94 large name boards at Rs.1,250 each.

# **5.4** Budgetary Control

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The budget had not been prepared in accordance with section 5.2.1 of the Public Enterprises Circular No.PED/12 of 02 June 2003.

## 6. Systems and Controls

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Deficiencies in systems and controls observed during the course of audit were brought to the notice of the Chairman of the Council from time to time. Special attention is needed in respect of the following areas of control.

#### **Observations Areas of Systems and Controls** ----------(a) Staff Recruitment Action had not been taken to get cadre approval and recruit suitable staff by identifying the Councils functions and scope since the establishment of the Council till the end of the year under review. (b) Accounting Not maintaining fixed assets

Not maintaining fixed assets registers and weaknesses of maintaining cash book, delays in preparing bank reconciliations, not accuracy in delayed reconciliations, not accuracy of all ledger cards and omission of some accounts from the ledger.