

Head 306 - Department of Sri Lanka Railways

1. Financial Statements

1.1 Qualified Audit Opinion

The audit of the financial statement of the Department of Sri Lanka Railways for the year ended 31 December 2018 comprising the statement of financial position as at 31 December 2018, the statement of financial performance and cash flow statement for the year then ended, was carried out under my direction in pursuance of provisions in Article 154(1) of the Constitution of the Democratic Socialist Republic of Sri Lanka read in conjunction with provisions of the National Audit Act, No. 19 of 2018. In terms of Sub-section 11(1) of the National Audit Act, No. 19 of 2018, the summary report including my comments and observations on the financial statements of the Department of Sri Lanka Railways was issued to the Accounting Officer on 31 May 2019, In terms of Section 11(2) of the National Audit Act, the Annual Detailed Management Audit Report relating to the Department was issued on 31 May 2019 to the Accounting Officer. This report which should be read in conjunction with Article 154 (6) of the Constitution of the Democratic Socialist Republic of Sri Lanka is submitted to Parliament in terms of Section 10 of the National Audit Act, No. 19 of 2018.

In my opinion, except for the effects of the matters described in paragraph 1.6 of this report, the financial statements give a true and fair view of the financial position of the Department of Sri Lanka Railways as at 31 December 2018, and of its financial performance and cash flow for the year then ended in accordance with Generally Accepted Accounting Principles.

1.2 Basis for Qualified Opinion

I conducted my audit in accordance with Sri Lanka Auditing Standards (SLAuSs). My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

1.3 Responsibilities of Chief Accounting Officer and Accounting Officer for the Financial Statements

The Accounting Officer is responsible for the preparation of financial statements that give a true and fair view in accordance with Generally Accepted Accounting Principles and provisions in Section 38 of the National Audit Act, No.19 of 2018 and for such internal control as management determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

As per Sub-section 16(1) of the National Audit Act No. 19 of 2018, the Department is required to maintain proper books and records of all its income, expenditure, assets and liabilities, to enable annual and periodic financial statements to be prepared.

As per Sub-section 38 (1) (c) of the National Audit Act, the Accounting Officer shall ensure that effective internal control system for the financial control exists in Department and carry out periodic reviews to monitor the effectiveness of such systems and accordingly make any alterations as required for such systems to be effectively carried out.

1.4 Auditor's Responsibilities for the Audit of the Financial Statements

My objective is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to observation an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Sri Lanka Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Sri Lanka Auditing Standards, I exercise professional judgment and maintain professional skepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Department's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Accounting Officer regarding, among other matters, significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

1.5 Report on Other Legal Requirements

I express the following matters in accordance with Section 6 (d) of National Audit Act, No. 19 of 2018.

- (a) Since there was no need for the Department to prepare financial statements for the preceding year, it could not be stated that the financial statements presented for the year under review were consistent with the preceding year.
- (b) Since there was no requirement for the Department to prepare financial statements for the preceding year, reconciliations on the financial statements had not been made.

1.6 Comments on Financial Statements

1.6.1 Financial Performance Statement

The following observation is made.

Audit Observation

According to the presented financial statements, though outstanding income as at 01 January 2018 was Rs.2,002,772,608 the correct balance as at 31 December 2017 was Rs.1,525,269,826. According, a difference of Rs.477,502,782 in the opening balance of the outstanding income in the year under review was observed.

Recommendation

The closing balance of previous year should be brought forwarded as the opening balance of the year under review and errors should be corrected by journal entries later.

Comments of the Accounting Officer

This deficit was not reported as at 31 December 2017 by failure. Therefore, it was submitted as a balance correction to 01 January 2018 with the 2018 report. Value of this short balance of Rs.477,502,782 is still remained as outstanding.

1.6.2 Financial Position Statement

The following observation is made.

Audit Observation

A difference of Rs.41,888 million was observed between the report issued by the Treasury with relevant to the assets of the Department of Railways as at 31 December 2018 and the report with relevant to the non-current assets in the financial statements of the Department.

Recommendation

Find the reasons for the difference and action should be taken to correct the accounts.

Comments of the Accounting Officer

Instructions will be given to the relevant divisions to check the differences and reconcile with the Treasury Accounts and make corrections in future.

1.6.3 Advance Accounts Balances

The following observations are made.

Audit Observation	Recommendation	Comments of the Accounting Officer
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(a) Receivable loan balances of the employees who are not in the services as at 31 December in the year under review was Rs.103.27 million. Out of that loan balances over 05 years was 44.44 million and loan balance from 02 years to 05 years was Rs.15.94 million.	Action should be taken in terms of section 4.5 and 4.6 of Paragraph XXIV of the Establishment Code.	Pension files of deceased officers are processing and action will be taken to recover those loan balances from the Pension gratuity after completion the files.
(b) Receivable Loan balance from 91 officers who had taken distress loan but presently not in the service from 01 year to 05 years was Rs.4.911 million and over 05 years loan balance was Rs.4.17 million as at 31 December 2018.	Legal action should be taken to recover due loan balances from the surety of the loan or Power of attorney.	If any unrecoverable balances were available, action will be taken to recover from the guarantor or by using the power of Attorney. Instructions had been given Heads of relevant sub departments to recover other outstanding property loan balances using the power of Attorney.

1.6.4 Non-compliance with Laws, Rules, and Regulation etc.

Non Compliance with Laws, Rules and Regulations observed in the test checks are analyzed and shown below.

Reference	Observation to Non-compliance	Recommendation	Management Comment
(a)	Financial Regulations of Democratic Socialist Republic of Sri Lanka		
(i)	Financial Regulations 102 - 109	Action had not been taken to initiate disciplinary actions against the responsible persons for loss of Rs.48 million caused by the accident occurred when the Power Engine No S11-902 collided with another train on 30 April 2014. Further, the Treasury approval had not been taken to dispose the said engine.	Disciplinary action should be taken against those responsible.
		Engine No. M9-868 Procured at a cost of Rs.162 million was damaged by fire, On 29 April 2009 but action had not been taken for the damage in terms of Financial Regulations.	
(ii)	Financial Regulation 772	1,145 unusable rails available in the Nanu Oya Permanent Railway Inspector's office as at 20 September 2018 and action had not been taken	Disposal should be done Properly. - do -

to dispose them in terms of Financial Regulations.

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| (b) Director
Generals of
Public
Finance
letter
No.PED/RE
D/07/FR/GE
N dated 25
April 2016 | Even though income generated by a public asset should be credited to the Government income, contrary to that a sum of Rs.10,308,233 earned by renting of Mount Mary ground and clubs during 2012 to 2017 had been spent for various events without crediting to the government income. | Income generated from government owned assets should be credited to the government income. | - do - |
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2. Financial Review

2.1 Income Management

The Following observations are made.

Audit Observation	Recommendation	Comments of the Accounting Officer
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(a) A sum of Rs.79.13 million was due from 32 institutions for transport of goods by trains as at 31 December in the year under review and out of that 25 percent was remained over 18 years and 3 percent was remained over 04 years.	Prompt action should be taken to recover the present outstanding loan balances of Rs.40.73 million and unrecoverable loan balances should be written off with the concurrence of the Treasury.	Out of outstanding balance of Rs.79,138,305 as at 31 December 2018, a sum of Rs.17,525,671 had been recovered during the year 2019.
(b) A sum of Rs.26,664,988 was due from Ciyamcity Cement (Lanka) company for providing of transport as at 31 December 2018. A sum of Rs.12,757,500 was in due for the year 2015 and for the previous years and a sum of Rs.11,168,472 had been	Find out reasons for not paying dues and prompt action should be taken to recover that amount.	Out of receivable amount of Rs.26,664,988 as at 31 December 2018 from Ciyamcity Lanka Company a sum of Rs.23,216303 had been settled as of April 2019.

settled during the year 2019.

<p>(c) Outstanding Railway warrants income as at 31 December of the year under review was Rs.1,190,239,418 and out of that 38 percent remained over 05 years and it was unable to recover those outstanding even in the year under review. In that balance a sum of Rs.769,194 was remained over 20 years. Also, an individual balance analysis had not been prepared for the outstanding income.</p>	<p>Action should be taken to discuss with the government institutes and should recover the old warrant income dues immediately. Reasons for unavailability of schedules to verify the balances before 1985 should be reported to the Treasury and should be asked for a reasonable solution.</p>	<p>Due to unsettlement of bills action had not been taken to suspend the warrant facilities at any time for the officers working in departments. Outstanding income of Rs.769,194 cannot be determined due from which department and even though a request had been made from the State Accounts Department to write off that balance, a schedule of balance had been requested.</p>
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2.2 Expenditure Management

The following observations are made.

Audit Observation -----	Recommendation -----	Comment of the Accounting Officer -----
<p>(a) Even though provisions were not made from the original estimate, a sum of Rs. 5 million had been transferred for an object under the Financial Regulation 66 but the entire provision had saved citing that employees were not available in the building section to carry out the intended work.</p>	<p>Before transferring the provision, availability of other resources to carry out the intended work should be verified.</p>	<p>Funds were saved due to employees were not available in the building section to perform the intended work and could not outsourcing to carry out that indented work.</p>
<p>(b) Though a sum of Rs.850 million had been allocated through the</p>	<p>Action should be taken to get maximum benefits from the additional</p>	<p>Even though the supplementary estimates were made for the</p>

supplementary estimates for 02 objects, more than 50 percent had saved.

provisions obtained from supplementary estimates.

purpose of accounting, due to non receipt of warrant for expenses before the end of the year the provision had been saved.

2.3 Commitments to Liabilities and Obligations

The following observation is made.

Audit Observation

Contrary to the Paragraph No.2(b) of the State Accounts circular No.255/2017 dated 27 April 2017, exceeding the annual budgeted provision obligations and liabilities had been committed for Rs.707.25 million in 04 items during the year under review.

Recommendation

Taking actions to comply with circular provisions should be strictly followed.

Comments of the Accounting Officer

Liabilities and obligations were increased due to that different spare parts had to be procured in large quantities and procurement should be done through the Stores Advance Account and obtaining fitness reports related to procurement takes some times.

3. Operational Review

3.1 Vision and Mission

The following observation is made.

Audit Observation

Even though the major Mission was providing a safe, reliable, timely and efficient transport services for passengers and goods transport, there were 69,044 passenger train delays and 5,810 freight train delays during the year under review.

Recommendation

Action should be taken to perform the department functions properly.

Comments of the Accounting Officer

Due to uncontrollable reasons such as lack of locomotives, engine faults, inadequate cargoes, whether and climatic conditions the Department of Railways was unable to accommodate the planned trains.

3.2 Not obtaining the Intended Output Level

The following observation is made.

Audit Observation

Even though according to the contract agreement for the construction of 200 road safety systems should have been completed and handed over by 27 January 2017, only 85 road safety systems had been completed as at 31 December 2018.

Recommendation

Reasons for delaying contract should be checked and action should be taken to complete the construction promptly.

Comments of the Accounting Officer

Contract had been awarded on the recommendation of the relevant Technical Evaluation Committee.

3.3 Not obtaining Intended Outcome Level

The following observation is made.

Audit Observation

Out of 14,000 acre land owned by the Department of Sri Lanka Railways, 7000 acre had been leased to outsiders and observed that out of 7,245 files maintained on that, 1,965 files were found to be inactive. Even though a sum of Rs.900,000 had been incurred to computerize files and update, computerization process had not been updated even till the year under review.

Recommendation

Should be complied in accordance with the conditions in the agreement to get services.

Comments of the Accounting Officer

The works had temporary suspended because it was a work done with ICTA and they cannot proceed with the request for payment to a third party outsourcing entity.

3.4 Delays in Implementation of Projects

The following observation is made.

Audit Observation

Even though according to the contract agreement of construction of dual railway lines from Kandy to Gattambe railway crossing, constructions should be commenced on 19 October 2016 and should be completed by 07 April 2017, construction works had not been completed even by March 2019.

Recommendation

Action should be taken to complete Projects by due dates and delay charges should be recovered.

Comments of the Accounting Officer

Due to the difficulties in obtaining materials and the inclement weather the project works could not be completed within expected time period and presently Project works are in final stage.

3.5 Under-utilization of Assets

The following observations are made.

Audit Observation

(a) Even though as an urgent requirement accessories for construction of railway crossings had been procured for Rs.25.56 million in 2014, items valued for Rs.6.31 million had not been utilized even till now and stored in the Signal Sub Department. Also the 02 years warranty period of these devices had expired.

Recommendation

Action should be taken against those responsible.

Comments of the Accounting Officer

Due to non-availability of cupboards to fix railway crossing security systems utilization was delayed. But those cupboards were made available in late 2018 and are currently in use with 19 cupboards and those are now remained in good working conditions.

<p>(b) Signal equipment Procured for Rs.11.36 million for Signal and Telecommunication Sub-Department in the year 2014 was remained in the warehouse as equipment were rejected on 15 February 2015 due to lack of technical compliance.</p>	<p>Should be recovered from the supplier and disciplinary action should be taken on officers involved.</p>	<p>Instructions had been given to modify those signal equipment Considering the current state of affairs appropriately and instructed to use within this year. The relevant parties will be informed to recover the converting cost from the suppliers.</p>
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3.6 Assets Management

The following observation is made.

Audit Observation

In terms of Assets Management circular No. 01/2017 of 28 June 2017 should be submitted to the Comptroller General, the department had not act with regarding the non-financial assets.

Recommendation

Should act in accordance with the instructions given in the circulars and consider the reasons for the delay in sending reports.

Comments of the Accounting Officer

Part of assets of the department had already been submitted to the Comptroller General. Action will be taken to submit the balance to the Comptroller General in due course.

3.7 Losses and Damages

The following Observations are made.

Audit Observation	Recommendation	Comments of the Accounting Officer
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(a) Due to not taking action for damages amounting to Rs. 1.9 million related to 180 incidents not exceeding Rs.25,000 in 10 years, those damages and losses were further stated in the financial statements for the year under review.	Action should be taken to minimize damages and losses and recover losses from persons involved.	The relevant divisions are advised to expedite the proceedings relating to these damages and the progress of these activities will be periodically reported.
(b) The Inquiry Committees appointed in respect of losses and damages caused during the last 15 years had not completed reports in terms of Financial Regulations 103 and 104 and, therefore, the value of losses exceeding Rs.25,000 in the financial statements for the year under review was Rs.253.74 million.	- do -	Instructions will be given to the relevant divisions to expedite actions regarding these inquiries and the progress will be reported periodically.
(c) 500 meters of single copper cable 240 mm had been procured for 39 factories in the Ratmalana Mechanical Sub department in 2017, and out of that 215 meters of cables valued at Rs 1.55 million were stolen in 2017 but was not reported in terms of Financial Regulation 104 (4) within three months from the date of the	Comprehensive inquiry should be conducted to determine those responsible and take legal action.	An inquiry board had been appointed.

damage.

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| (d) A formal investigation had not been carried out by the Department regarding the missing of 50 rails valued for Rs.11.69 million remained in the yard at Thalaimannar. | The loss occurred on 25 September 2017 and a formal investigation should be conducted to determine those responsible for the loss. | Waiting the advice of the Attorney General and will report its progress in a timely manner.. |
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3.8 Management Inefficiencies

The following Observations are made.

Audit Observation	Recommendation	Comments of the Accounting Officer
(a) Purchase of signal units ----- The following observations are made regarding the purchase of 35 signaling units for the Signal and Telecommunication Department on 30th June 2014 at a cost of Rs.11.36 million.		
(i) Even though the supplier had liable for a period of two years from the date of handing over of the signaling equipment to the Railway Department, the Department had not taken action to obtain technically suitable goods or to recover the loss from the relevant supplier till October 2018 even though the Engineer has informed that they are not suitable for use.	Disciplinary action should be taken against the involved parties of this procurement and loss should be recovered from the supplies.	Instructions had been given to modify signals and use considering the present condition and instructed to use soon within this year, Relevant Parties are informed to recover the modification cost from the suppliers.

(ii) As a result of delaying the release of the signal equipment, total amount of Rs. 825,948 had been over paid as bank interest amounting to Rs. 149,005 and shipping and other expenses amounting to Rs. 676,943.

(b) The warranty period of 7.67 million worth of Barrier Machine (24v DC), which had been purchased by the Signal Sub Department in 2014, had expired and had not been used. Also, due to the delay in the release of the goods, a sum of Rs. 170,605 additional bank interest had not been recovered from the responsible parties.

(c) Due to the delay in installing the water meters for the official residence of the Chief Mechanical Engineer's Sub Department of Ratmalana, in the first nine months of 2018 alone, the Department had paid Rs. 23.08 million for 325,500 water consumption units.

(d) Ratnapura Railway Station bungalow had been used by two officers without a legal lease agreement and the department had not taken action to collect the total

The parties are responsible for the losses incurred due to defects in their use when stored until the end of the warranty period and additional bank interest incurred due to delay should be recovered from the responsible parties.

Even though the Ratmalana sub department had paid high value water bills, Since the residents of the quarters are not paying the bills and the unauthorized occupants are getting water, immediate steps should be taken to prevent these situations.

A formal investigation should be conducted and action should be taken to recover the relevant arrears promptly.

There are currently Only nine 24 V DC Machines in the stores and out of that 05 are Ericson model and 04 are Nima model. Those are reserved for emergency maintenance.

The problem of charging fees has arisen in respect of houses that had not yet been fitted with water and it is expected that this problem will be solved in the future as the works are being carried out to install water meters for the remaining houses partly.

The relevant divisions had been informed to respond promptly to this incidence.

amount of Rs.3.41 million including outstanding arrears for the period from 1996 to 31 May 2015 amounted to Rs.2.53 million and the outstanding arrears for the period from 01 June 2016 to 31 December 2017 amounted to Rs.0.88 million.

- (e) The rest room built at the Nanuoya railway station at a cost of Rs. 1.8 million had been completed by October 2017 but remained idle for a year without being opened until July 2018. This had been leased out in 2018 at a monthly rent of Rs.155,000 without proper assessment and by deviating from the objective.
- The building should be accessed and tendered or leased or maintained under the department administration
- A government valuation had not been taken due to called open bids.
- (f) The following observations are made regarding the use of the lands belonging to the department from Colombo fort to Ratmalana without renewing lease agreements from January 2009.
- (i) Under the agreement No.B/1987, 14.78 Perches of land belonging to the Railway Department was leased out to a Private
- A mechanism should be introduced to deposit income from the leased land directly in the Railway Department and action should be taken to recover arrears or to
- Even though it was informed to pay the arrears, not yet paid and action is being taken to sent "A" notification pertaining to acquisition of reservation Lands.

businessman for a shop and at a site inspection it was observed that another person was running the shop. The outstanding rent due as at 31 December 2017 was Rs.2,548,813 had not yet been recovered and rent for 2018 had not been calculated.

acquire those lands.

Legal action will be taken regarding those responsible and the progress will be reported in time.

(ii) Even though 18 Acres, 01 Rood, and 88 Perches land owned by the Railway Department had been leased out to the Irrigation Department under the lease agreement No.652 in 1964, rent had not been paid after the year 1978. The arrears rent as at 31 December 2017 was Rs.14.03 million and rent for the year 2018 was not calculated. No legal action could be taken as the lease was not renewed during the period and the lessee was not informed that the premises would be taken back.

An accurate data base should be established updated regarding the department owned lands.

Due to the difficulty of finding information, no action had been taken to renew the lease or take over the premises. However, a plan has been found to identify the relevant land.

(iii) In February 1978, 01 Rood and 22.83 perches community center in Kothalawalapura, Ratmalana was leased out to private party by the leases agreement No.3345 for cinema activities. The rent due from 01 January 2014 to 31 December 2015 was

This offence had happened due to negligence and relevant parties should be surcharged.

As this situation had been caused by the negligence of the staff, action is being taken to conduct an audit inquiry to determine the charges and to take appropriate action. Progress and result in this regards will periodically be informed.

Rs.5.02 million was not recovered. However, even by February 2019 that Community Centre was being used for business activities.

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| (iv) | A land had been given by the lease agreement No.29871 to the Dehiwala - Mount Lavana Municipal Council to construction of shops in July 1973. However, no any agreement had been signed between the Railway Department and the Dehiwela - Mount Lavana Municipal Council since July 1997. Due rental as at 31 December 2017 amounted to Rs.8.16 million had not been recovered and rental for the year 2018 had not been calculated. | Action should be taken to get valuation reports matching to the present and arrears and late charges should be recovered promptly. | In accordance with the lease agreement, the due rental for given premises had been calculated based on the 2004 valuation report. Instructions been given to the relevant divisions to get new valuation reports and recover the arrears. Results and progress in this regards will be periodically reported. |
| (g) | The running of Viceroy Train was leased to a private company from 02 May 2016 to 01 May 2021 and according to the agreement, the conditions of repairs were not included in the contract and Rs.6.1 million incurred for repairs was a cost to the department. | Action should be taken to enter to the agreements in consultation with the Attorney General. | Cost of the repairs which should be done by relevant institutes amounted to Rs.9,788,540 had to pay to the Railway Department. This amount will be recovered in installment of Rs.500,000 quarterly under the approval of the secretary to the Treasury. The balance outstanding after the first quarter of 2019 was Rs.6.788 million. |
| (h) | Rs.49.23 million worth | Prompt action should be | Due to the lack of |

of items purchased through foreign orders which did not issue fitness certificates had remained in the stores but any action had not been taken regarding to these items.

taken to issue fitness certificates for imported items.

information related to the relevant files, there will be an issue with replying. Relevant divisions were instructed to get information from the government Audit Branch and reply soon.

4. Achieving of Sustainable Development Goals

The following observation is made.

Audit Observation

Recommendation

Comments of the Accounting Officer

Even though it is essential to have an accurate database to measure the performance of any task, the department has not taken action to setup an accurate data base to measure the achievement of the Sustainable Development Goals.

Action should be taken to setup an accurate database to identify the targets that are needed to achieve the expected goals.

A database will be setup and maintain. The progress of that will be reported periodically.

5. Good Governance

5.1 Internal Audit

The following observations are made.

Audit Observation

Recommendation

Comments of the Accounting Officer

The Internal Audit Division had 52 approved cadre but available only 16 actual cadre at the end of the year under review.

Prompt action to fill the Internal Audit staff to strengthen internal Control.

Even though the cadre was sufficient enough, action had been taken for achieving expected targets.

6. Human Resource Management

The following observation are made

Audit Observation

Recommendation

Comments of the Accounting Officer

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| (a) Accounting to cadre data presented by the Railway Department for the Audit, the number of vacancies in senior level posts in 2018 was 48 percent of the approved posts. | Action should be taken to fill the vacancies in the department due to the large number of vacancies remaining in the top management of the department which directly affect the performance. | Most of the senior level positions are belonging to the all-island services and vacancies in Grade III of those posts have been filled and action is being taken to fill the available vacancies in Grade I and II Posts. |
| (b) A total of 48 officers had been recruited to cover the duties in 10 posts such as Additional General Manager (Operations), Transport Superintendent and Assistant Stores Superintendents. | Prompt action should be taken for recruitment of permanent officers for the posts which had recruited on the basis of cover up duties | Due to the lack of qualified officers to be appointed to these posts, these posts were assigned for covering-up. |
| (c) Without proper approval 1,204 had been recruited for unapproved posts as casual cadre. | Should not be recruited outside the approved cadre. | Action is being taken to recruit this substitute/ casual employees to the permanent cadre in accordance with the recruitment procedure. |

- (d) 405 Retired Officers have been recruited on contract basis without making permanent recruitments to the vacancies of the Shantin Driver, Engine Driver, Driver Assistants, Railway Guide, Station Master and Railway Supervision Management. Action should be taken to resolve the existing issues and make new recruitments. Retired officers had been re-employed to maintain uninterrupted service due to the failure of recruiting for the posts of Shantin Drivers, Driver Assistants due to various issues such as objections of the Railway Drivers' Unions and had to revise the professional qualifications etc.
- (e) Out of the 431 tertiary level posts 189 vacancies, out of 10,958 secondary level posts 1940 vacancies and out of 8,601 primary level posts 2973 vacancies were available. As such, out of the 5,421 total vacancies in the department, 5,102 vacancies directly related to the running of the train and it was 94 percent of the total vacancies. Vacancies in these essential posts should be filled to make the railway service more efficient. Even though this employees requirement had been referred to the department of management Services no good response had been given.